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www.sabaterlab.org

Bilingual Psychological Services for Children, Adolescents, Families, & Adults.

COUNSELING•ASSESSMENT•CONSULTATION

reach out. find hope. stand up with confidence. live with a purpose.

At SabaterLAB, we can help.

Privacy Policy

Effective Date: 2/1/2025

1. Introduction

Sabater Laboratory for Psychological Innovations Inc. ("SabaterLAB," "we," "us," or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share your personal information, including information related to SMS communications.

By using our website (<u>sabaterlab.org</u>), services, or opting into SMS communications, you agree to the terms outlined in this Privacy Policy.

2. Information We Collect

We may collect the following personal information:

- Contact Information: Name, email address, phone number, mailing address.
- **Demographic Information:** Age, gender, location.
- Service-Related Information: Details about services requested, appointments, and interactions.
- Communication Preferences: SMS opt-ins and consent records.

3. How We Use Your Information

We use your personal information for the following purposes:

- To provide mental health services, training, and support.
- To send important updates, appointment reminders, and relevant communications via SMS.



- To improve our services, programs, and customer experience.
- To comply with legal and regulatory requirements.

4. Who We Share Your Information With

We do not sell or rent your personal information. However, we may share your information with:

- Service Providers: Third-party vendors assisting with SMS delivery, appointment scheduling, and data security.
- **Legal Compliance:** Government agencies or law enforcement if required by law.

SMS consent is not shared with third parties for marketing purposes.

5. SMS Communications & Consent

By opting into SMS communications, you agree to receive messages related to SabaterLAB's services.

- Opt-Out: You may opt out at any time by replying STOP to any message.
- Message Frequency: Varies based on service usage.
- Carrier Fees: Standard messaging rates may apply.

6. Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

7. Your Rights & Choices

You have the right to:

- Request access to the personal data we hold about you.
- Request corrections or deletion of your data.
- Opt out of marketing or SMS communications.



8. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on our website.

9. Contact Us

For questions or concerns about this Privacy Policy, contact us at:

- ↑ Sabater Laboratory for Psychological Innovations Inc.
- services@sabaterlab.org
- (401) 327-2442
- sabaterlab.org